## "Grab Fuel Bonus with Shell" Terms and Conditions

- The Grab Fuel Bonus with Shell ("Scheme") is jointly organised by Shell Malaysia Trading Sdn Bhd (Company No: 6087-M) and Shell Timur Sdn Bhd (Company No: 113304-H) (collectively, referred to as "Shell") and GrabCar Sdn Bhd (Company No: 1089444-V) ("Grab").
- 2. This Scheme will commence from 1 June 2021 to 31 May 2022, both core dates are inclusive ("**Scheme Period**"), which can be extended by Shell without prior notice.
- 3. This Scheme is open only to all Grab Drivers & Delivery-Partners who are registered BonusLink members in Malaysia ("**Customers**") at participating Shell retail stations in Malaysia ("**Shell Stations**"). For avoidance of doubt, Grab Drivers & Delivery-Partners refer to drivers or riders who join Grab delivery platform with their vehicles and have agreed to perform the services that are booked by Grab users through the Grab app.

## Grab Fuel Bonus with Shell

- 4. This Scheme is applicable for any type of Shell fuels purchase (i.e. Shell FuelSave95, Shell FuelSave Diesel Euro2, Shell FuelSave Diesel Euro5, Shell V-Power 97, Shell V-Power Racing) at the Shell Stations in Malaysia ("Qualifying Purchase").
- 5. Customers will be entitled to additional BonusLink points ("**Reward**") for all Shell fuel purchases at the Shell Stations during the Scheme Period according to their Grab Driver & Delivery-Partners Tiering as follows:

Grab Driver-Partner Tiering	Reward
Silver	Additional 2 Bonuslink points
Gold	Additional 3 Bonuslink points
Platinum	Additional 4 Bonuslink points

(a) Another additional 2 Bonuslink points will be awarded to each Grab Driver & Delivery-Partner that fulfils a minimum spend of **RM300** for each calendar month.

- (b) Another additional (one) 1 Bonuslink point per Litre will be awarded to each Delivery-Partner (2-wheelers only) that fulfils a minimum spend of **RM120** for each calendar month.
- 6. For the avoidance of doubt, customers will not be entitled to the Reward if they have made any lubricants, Select or Kedai purchases at the Shell Stations. The current point structure for lubricants purchases remains the same, i.e RM1 = 1BonusLink point.
- 7. Customers are required to swipe their Bonuslink card to be eligible for the Reward.

- 8. To participate in the Scheme, Customers are required to register their interest and provide the following particulars at the Grab Driver & Delivery-Partner Portal accessible via the GrabBenefits platform:
  - (i) The valid 16 digits Bonuslink Card Numbers belongs to the Customers
  - (ii) Car Plate Number registered with Grab
  - (iii) Mobile Phone Number registered with Grab
- 9. For the avoidance of doubt, the Reward is only applicable to the Qualifying Purchase made after their participation in the Scheme.
- 10. All information provided by the Customers in relation to and for the purposes of this Scheme must be true, accurate, current and complete according to the record given by Grab. Any submission which does not strictly fulfil the criteria stated above shall not be considered under the Scheme, and the Customers will not be notified further.
- 11. The Reward will be calculated according to the Customers' Grab Driver & Delivery-Partner Tiering at the end of every month, as per the record given by Grab.
- 12. The Reward will be transferred to the Customers on a monthly basis, within two (2) working weeks after the end of every month.
- 13. The following terms and conditions apply to the Reward:
  - a) The Reward is provided on an "As Is" basis and is not transferable to third parties.
  - b) The Reward is not exchangeable for cash, credit or kind.
  - c) Shell and Grab reserve the right to substitute the Reward without prior notice.

## **General Provisions**

- 14. Shell and Grab reserve the right at its absolute discretion to vary, delete, substitute or add to any of these Terms and Conditions without any prior notice.
- 15. These Terms and Conditions, as may be amended from time to time pursuant to Clause 11 and above, shall prevail over any provisions or representations contained in any other promotional material or advertising of this Scheme.
- 16. All decisions made by Shell and Grab in respect to this Scheme or in the event of any dispute are final.
- 17. Shell and Grab reserve the right to cancel, terminate or suspend this Scheme with or without prior notice. In the avoidance of doubt, cancellation, termination or suspension by Shell of this Scheme shall not entitle Customers to any claim or compensation against Shell for any and all losses or damages suffered or incurred by Customers as a direct or indirect result of the act of cancellation, termination or suspension.
- 18. In no event will Shell, Grab and their Affiliates be liable for any losses or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party

(including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Scheme, even if Shell has been advised of the possibility of such damages are expressly excluded.

- 19. For the purpose of this Terms and Conditions, "Affiliate" means a company which directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with Shell. Relevant to this, "control" means the direct or indirect ownership of an aggregate fifty percent (50%) or more of voting capital.
- 20. For any enquiries, please call Shell Customer Service Centre at 1-300-88-1808 (Email: generalpublicenquiries-my@shell.com).