

GrabFood

WHAT'S COOKING?

Serving up the latest updates for GrabFood delivery-partners.

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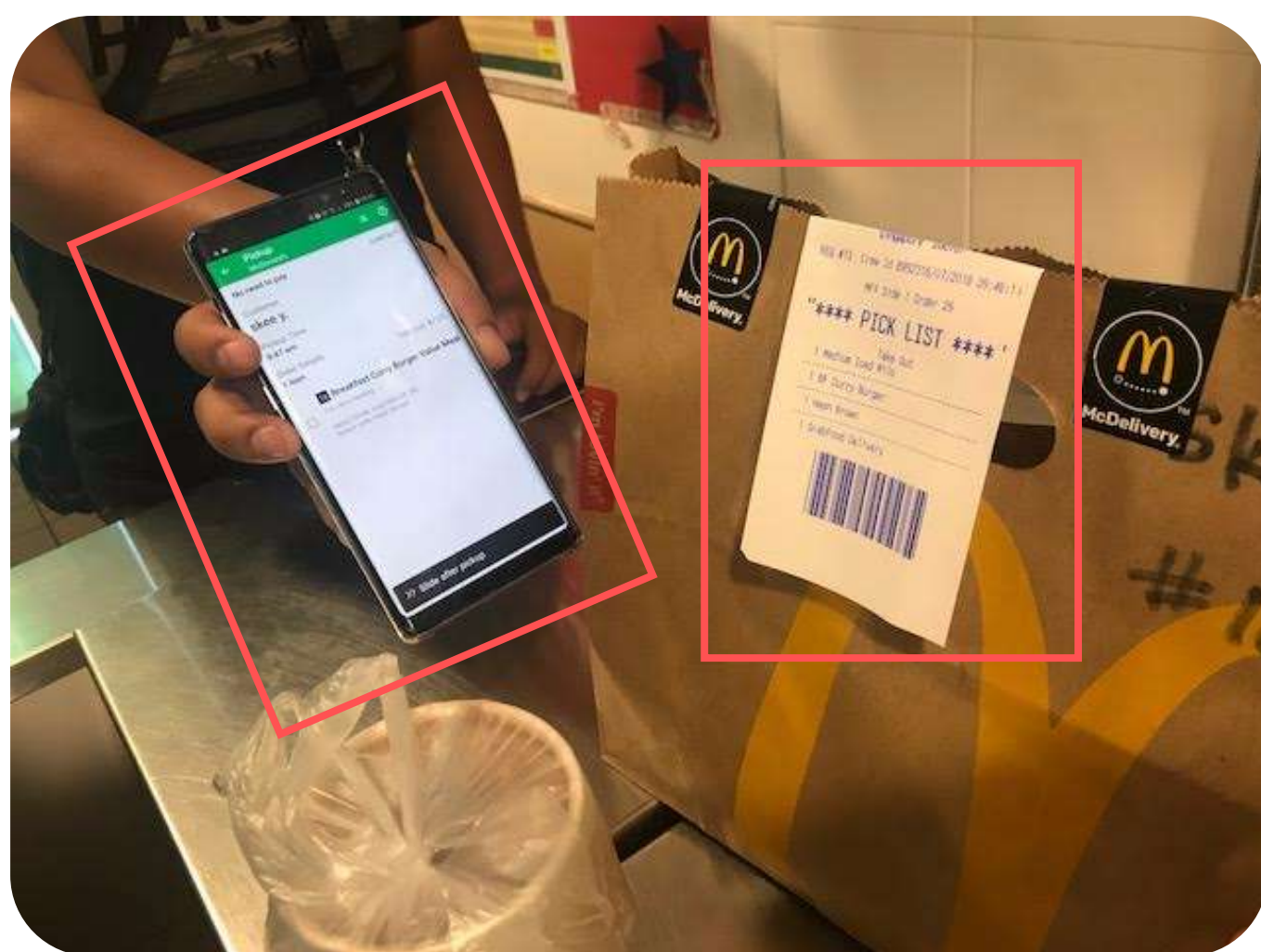


WHAT'S NEW?

This year, Grab ran its 4th year of GrabDurian through our newest platform, GrabFood! With the durians selling out in just 5 minutes, we recognise that we could not have fed the thousands of durian lovers without the help and dedication of our delivery-partners. Thank you all very much!

Food Pick-Up Best Practices

Bringing the right orders is essential to providing excellent service to our eaters. We've heard your feedback on wanting to check McDonald's items, and would like to share with you how you can verify the items you expect to receive.



If restaurant staff have stapled the paper bags, you can...

- Check for "PICK LIST" on the paper bag
- Ensure the "PICK LIST" matches the items on the GrabFood Driver App before leaving
- Inform them if the "PICK LIST" and App items do not match

Feedback on Merchants

Having issues with inadequate pick-up instructions? Share with us your feedback so that we can improve your delivery experience!

Bookmark the following link:

grb.to/gfdpmex