

## Grab x Prudential Marina Bay Carnival - T&Cs

- Valid for purchase until 24 March 2019 via the Grab app only, while stock lasts.
- Each user is limited to 1 purchase per transaction.
- A purchase of \$40 must be made via GrabPay.
- Not valid in conjunction with any other ongoing Prudential Marina Bay Carnival or Grab promotions, discounts, offers or privileges.
- A Prudential Marina Bay Carnival reward will be credited via 'My Rewards' in the Grab app within 15 minutes of a successful purchase.
- Each Prudential Marina Bay Carnival reward can only be redeemed at the Prudential Marina Bay Carnival entrance.
- Each user must get their unique QR code scanned for a successful redemption. \$48 worth of credits will be loaded into each user's RFID tag upon redemption at the Carnival.
- Each Prudential Marina Bay Carnival reward is valid for redemption until 24 March 2019 only. Strictly no extension is allowed for expired rewards.
- The carnival will not be open for public access on the following dates - 18 Jan 2019 (4-11pm), 24 Jan 2019 (4-7pm), 15 Feb 2019 (4-7pm).
- Purchased credits can be utilised for games, amusement rides and food & beverages at the Carnival. Bonus Credits can only be utilised for games and amusement rides at the Carnival.
- Credits can be topped up at any time during Carnival operating hours, at top-up boxes located at the Carnival only. The minimum top-up amount for a card is 1 credit.
- The maximum amount that can be stored in one card is 300 credits.
- Credits can be purchased via cash payment or through our accepted bank payment partners. Any disputes for the credits purchased must be made at the point of transaction. After leaving the respective top-up boxes, disputes will not be entertained. Any dispute resolution in relation to the card is at the discretion of MBC senior management, whose decision shall be deemed full and final.
- Cancellation or refunds of the transaction cannot be processed and will not be entertained.
- The Carnival's record concerning the balance of the card is final. The card balance is non-refundable.
- Marina Bay Carnival Pte Ltd. will not be liable for the loss, theft or damage of any RFID cards caused by non-compliance. Cardholders are responsible for safeguarding their cards alongside their personal belongings. There are no cancellations for the loss, damage or theft of any card.
- The Carnival may, without prior notice and without refund or compensation, change the operating hours of the Carnival or amusement rides or games, close the Carnival or any part thereof temporarily, or suspend the operation of individual rides for weather, safety, maintenance, or any other reason.
- For full Terms and Conditions, please visit [www.marinabaycarnival.sg](http://www.marinabaycarnival.sg).